

PEERÂ COMPANY AGREEMENT

Peerâ Hotels & Cottages is a business customer's best friend when it comes to accommodation & meeting services. That's why it makes sense that we offer business travellers and experienced meeting goers extra benefits built on a solid basis to help you get the most out of your workday.

We are your home away from home. We are one family.

GENERAL

Peerâ Hotels & Cottages is an accommodation chain, offering its customers accommodation, meeting and restaurant services, operated under the family company Oy Rova-Rest Ab.

PEERÂ-COMPANY BENEFITS

ACCOMMODATION SERVICES

As a Client or representative of the Client stays in one of the Peerâ destinations, they are entitled to a free room upgrade if the hotel's booking calendar allows it.*

As a Client or representative of the Client stays in one of the Peerâ destinations, they are entitled to an early check-in (starting at 9am) on the arrival day and a late check-out (by 6pm) on the departure day if the hotel's booking calendar allows it.*

As a Client or representative of the Client stays in one of the Peerâ destinations, their partner/child is entitled to stay in the same room free of charge.*

RESTAURANT SERVICES

As a Client or representative of the Client stays and dines in one of the Peerâ destination's restaurants (if the destination hosts one), they are entitled to one (1) free non-alcoholic beverage while dining in the restaurant.

As a Client or representative of the Client sta<mark>ys i</mark>n one of the Peerâ destinations, they are always entitled to coffee or tea free of charge. The customer relationship is verified at the reception.*

*Not applied to specific periods defined by the destination in question or common holiday periods. Peerâ Hotels & Cottages reserves the right to define the contract's period of validity unilaterally. The period of validity is informed to the customer while making a booking.



Postiosoite: PL 137, 67101 Kokkola, Oy Rova-Rest Ab Puh. 010 230 5000, <u>contact@peerahotels.fi</u> www.peerahotels.fi



MEETING SERVICES

As a Client or representative of the Client confirms a day meeting package at a Peerâ destination, they and the meeting participants are offered the chance to use the hotel's sauna privately and free of charge at the end of the meeting.

If the group wishes to use the sauna as mentioned above, the hotel staff needs to be informed of this latest at 2pm on the meeting day.

OTHER BENEFITS

Peerâ Hotels & Cottages offers the Client one (1) gift card with a value of 100€ for every 3000€ spent during a calendar year (1.1.-31.12.) The gift cards can be used in every Peerâ destination partly / wholly on accommodation, meeting or restaurant services, excluding Manor House Hotel Karolineburg's catering services.

The gift card must be used at once and it cannot be liquidated. The gift card / cards is / are sent to the Client's contact person when the calendar year has ended, latest at the end of January.

The payment methods accumulating the purchase total: cash & card payments and billing. The purchase total cannot be accumulated by Manor House Hotel Karolineburg's catering services, the billing fee ($+5 \notin$) or evening restaurant purchases made by the Client or the Client's representative personally and directly at the destination.

For example, Client X is billed for Peerâ destinations' services (accommodation, meeting & restaurant services) during one calendar year for a total of 8400€. In addition to this, Client X or the Client X's representative makes evening restaurant purchases during the calendar year for a total of 800€, that were paid directly at the hotel. Because evening restaurant purchases made directly at the hotel do not accumulate the yearly total amount of purchased services, the contact person of Client X will receive two (2) * 100€ gift cards by the end of January next.

CUSTOMER

The customer relationship begins, when the request concerning the Peerâ Company Agreement sent by the customer is accepted. The agreement is valid until further notice. The Client is entitled to end the customer relationship by informing about this to a hotel's reception. After ending the customer relationship, the Client's contact details are handled according to the Personal Data Registry and Privacy Statement of Oy Rova-Rest Ab.

If the Client wishes to renew a previously ended Peerâ Company Agreement, the Client is expected to send a new request concerning the Peerâ Company Agreement.

Peerâ Hotels & Cottages reserves the right to accept or deny a request concerning a new Peerâ Company Agreement. Peerâ Hotels & Cottages reserves the right to end a Peerâ Company Agreement by announcement to the Client if the Client acts against the Agreement's terms.

SIGNATURE OF COMPANY AGREEMENT

Company & VAT number

Position in company

Place & time

Signature & name clarification



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